Calling for an Ambulance

Imagine you arrive home from school and find your mum unconscious. You check for danger, a response and her breathing and find she is unconscious but breathing. You put her in the recovery position. What should you do next?

1. Colour the correct answer.
   a) Pick up the phone and dial 911, 000, 999.
   b) Ask for the police, an ambulance, the fire service.
   c) After answering the communications operator’s questions, you should: hang up, stay on the line, leave the casualty.

2. Fill in your own responses to the operator’s questions.
   • ‘What’s your address?’
   • ‘What is the nearest cross street?’
   • ‘What is the telephone number you are calling from?’
   • ‘What’s your name?’
   • ‘What is the name of the casualty?’
   • ‘What is the casualty’s problem?’
   • ‘What is your relationship to the casualty?’